



Beginning October 14<sup>th</sup> around 4:30 p.m. through October 15<sup>th</sup> Internet Banking and Mobiliti will be in inquiry mode only. No transfers or ACH files can be originated. Any files or transfers already scheduled will be processed normally. Starting Sunday October 16<sup>th</sup> Internet Banking and Mobiliti will be completely offline. **Please make all necessary transfers prior to the 4:30 p.m. cut off on October 14<sup>th</sup>.**

SSB CheckFree will not be available at all over the weekend beginning October 14<sup>th</sup> around 4:30 p.m. Again please note any payments or transfers scheduled prior to October 14<sup>th</sup> will process as scheduled.

After 9:00 a.m. on October 17<sup>th</sup> you may login to Online Banking from a web browser. You WILL NOT have access through the Mobiliti app until you have completed the login process through a web browser.

#### STEPS FOR FIRST LOGIN ON OR AFTER OCTOBER 17<sup>th</sup>

Visit our website <https://www.ssbwyo.bank>

1. Click on the Online Banking radio button
2. Enter your current user id in all lowercase – this has changed and will need to be entered in lowercase going forward\*
3. Please use the last four (4) digits of your Social Security Number or Business Tax Identification Number as the password - - you will be required to change this during the login process
4. Read and agree to the Terms & Conditions
5. Choose three (3) new security questions and answers
6. If you are not currently using our Mobiliti app decide if you would like us to remind you again, ignore this option or accept
7. Alerts set on the old internet banking system did not transfer over please set these up in Online Banking once you have completed the log in process.
8. Recurring Transfers will need to be reviewed and verified
9. Review history and E-statements – 14 months of history and two years of e-statements were transferred over during the upgrade; let us know if you do not have a statement or transaction from that time \*\*Please note if you were not enrolled for e-statements prior to the upgrade these statements will not be out in Online Banking
10. Mobiliti Users: you may now log into the app

\*If you were contacted by a bank representative prior to October 14<sup>th</sup> please use the user id and password that was assigned to you.

If you should have any questions please contact your local branch or call 800-835-3728.

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**Basin:** 201 South 4<sup>th</sup> Street • P.O. Box 531 • Basin, WY 82410 • (307) 568 2483

**Gillette:** 2124 South Douglas Hwy • Gillette, WY 82717 • (307) 686-8080

**Greybull:** 901 N 6<sup>th</sup> St • Greybull, WY 82426 • (307) 765-2600

**Sheridan:** 2070 Coffeen Avenue • Sheridan, WY 82801 • (307) 672-8080

**Worland:** 320 North 10<sup>th</sup> Street • Worland, WY 82401 • (307) 347-4300

**Phone Banking: Basin:** • (307) 568-2176 or 24-Hour Toll-Free 1-866-411-8080

**Internet Banking:** <https://www.ssbwyo.bank>