

# **DIGIPASS** for Business Banking

Action Required: Follow the steps in this document to download the DIGIPASS for Business Banking application on your mobile device, activation of soft token and other functionality and settings related to the soft tokens.

Affects: Multifactor Authentication Programs



www.ssbwyo.bank

© 2018 Fiserv, Inc. or its affiliates. All rights reserved. This work is confidential and its use is strictly limited. Use is permitted only in accordance with the terms of the agreement under which it was furnished. Any other use, duplication, or dissemination without the prior written consent of Fiserv, Inc. or its affiliates is strictly prohibited. The information contained herein is subject to change without notice. Except as specified by the agreement under which the materials are furnished, Fiserv, Inc. and its affiliates do not accept any liabilities with respect to the information contained herein and are not responsible for any direct, indirect, special, consequential or exemplary damages resulting from the use of this information. No warranties, either express or implied, are granted or extended by this document.

### **Table of Contents**

DIGIPASS for Business Banking	4
Downloading the Application	4
Activating the Soft Token	5
Using the Features and Functionality	8
Working with Settings	10
Manage Fingerprint Protection	11
Change Password	
Information	13
Provider Information	14
Rename the Token	15
Delete the Token	

# **DIGIPASS** for Business Banking

Fiserv has developed a DIGIPASS for Business Banking application to support the new soft token functionality. The application allows you to perform a secure logon or perform transactions using your mobile device and Business Online application. Complete the following sections in this document to successfully download the application on your mobile device, activate the soft token, and use the soft token features and functions:

- 1. Downloading the Application
- 2. Activating the Soft Token
- 3. Using the Features and Functionality
- 4. Working with Settings

# **Downloading the Application**

#### Android

- 1. Go to Playstore.
- 2. Search DIGIPASS for Business Banking in Google Play.
- 3. Click Install.

#### Apple iPhone

- 1. Go to App Store.
- 2. Search DIGIPASS for Business Banking.
- 3. Click Install.



Important: For a successful soft token activation, download DIGIPASS for Business Banking application on a separate mobile device than the device on which you have already signed in to Business Online. Business Online requires you to download the application on a separate mobile device so that you can scan the image that displays in Business Online and complete the sign in and transaction process.

4

# Activating the Soft Token

After you download the application on your device, you need to activate the soft token. Complete the following steps to activate the soft token on your mobile device.



Important: For a successful soft token activation, download DIGIPASS for Business Banking application on a separate mobile device than the device on which you have already signed in to Business Online. Business Online requires you to download the application on a separate mobile device so that you can scan the image that displays in Business Online and complete the sign in and transaction process.

#### 1. Click Begin activation.



2. Click **Scan image** to scan the first image that displays on your Business Online application. A device code appears on yourdevice.

	iPhone	Android
Pau 👻	Activation	Activation
Here is the device co	de. Enter this code in the online application and press button below to continue.	Here is the device code. Enter this code in the online application and press button below to continue.
	7253776828921359	
		9495201011411897
		Scan image
	Scan image	

- 3. Enter the **device code** on your Business Online application.
- 4. Click **Scan image** to scan the second image that displays on your Business Online application. The Complete activation screen appears.

**Note:** If your device has a fingerprint protection feature, a dialog box to activate your biometric protection appears after you scan the second image. Click **Yes** if you want to activate fingerprint protection for the application, otherwise, click **No**.

iPhone	Android
Ped 9 820 AM 820 Complete activation	E 👻 🖬 4:11
Your first One-Time Password is:	Complete activation Your first One-Time Password is:
38109609	76224301
	Your serial number:
Your serial number:	FDO444444
FD04444444	Done

- 5. Enter the first **One-Time Password** in the Business Online application. The Complete activation screen displays the soft token serial number assigned to you.
- 6. Click **Done**.

# **Using the Features and Functionality**

The application offers you the following features and functions:

One-Time Password

Digital Signature

Add Another Token

Remove a Token



#### **One-Time Password**

Use the **One-Time Password** feature for logging and performing transactions on the Business Online application.

A Note:

If the Change password or Manage fingerprint protection feature is enabled in the <u>Settings</u> menu of your application, you need to provide the local password or fingerprint before the device generates a one-time password.

### **Digital Signature**

Use the **Digital Signature** feature to scan the image that displays on your Business Online application to generate a password at the time you perform a transaction.

### Add Another Token

If you are associated with different companies, use the **Add another token** feature to add another soft token on your device.

Follow steps 2 through 6 of Activating the Soft Tokens section to add multiple soft tokens.



If a soft token serial number already exists, the device prompts for confirmation of whether you want to overwrite the existing soft token.

#### **Remove a Token**

Use the **Remove a token** feature to remove a token from the application. Complete the following steps to remove a token.

1. Scan the image that displays on your Business Online application to remove the soft token. A confirmation message to remove the token appears.



2. Click Yes.

**Fiserv** 

# **Working with Settings**

The **Settings** button displays on the top bar of the application. The following options are available:

Manage Fingerprint Protection

Change Password

Information

Provider Information

Rename the Token

Delete the Token



# **Manage Fingerprint Protection**

The **Manage fingerprint protection** option allows you to enable or disable biometric protection for the application. The option provides you with an extra level of security at the time of activation of the soft token, logon, or performing transactions.



**Note:** This option only displays on a device that supports the biometric protection feature and the feature is enabled.

You need to provide the local password to activate the Manage fingerprint protection option.



## **Change Password**

The Change password option allows you to add or change the local password.

🚺 No

**Note:** This option does not display if the **Manage fingerprint protection** option is enabled.

	IPnone		
Pad 🕏	6:22 AM	81% 📖 )	▲ <b>       4</b> :12
Cancel	Change password	ОК	Change password
New application pas	ssword		New application password
Enter the local passwo	ord for this application		Enter the local password for this application
Confirm application	nassword		Confirm application password
Re-enter the local pas	ssword for this application		Re-enter the local password for this application
			ок

# Information

The Information optio	n displays the soft token	serial numbers and	other application details.
-----------------------	---------------------------	--------------------	----------------------------

	iPhone	Android
Pat 9	0.22 AM 8m	🔤 💎 🖹 🔳 4:12
Cuch	mornation	Information
Senal number:	FDO4426505 - 1	Serial number: FD04426505 - 1
Phone GMT time:		
	2017-10-30 11:22:24	Phone GMT time: 2017-10-26 10:42:14
Client/Server time shift		2017 10 20 10.42.14
	0	Client/Server time shift:
Build:	4.13.5	0
		Build:
		4.13.5
1.		

# **Provider Information**

The **Provider information** option displays copyright information of the provider.

iPad 🗢	6:22,AM 81%	· · · · · · · · · · · · · · · · · · ·
< Back	Provider information	Provider information
	VASCO DIGIPASS® for Mobile Copyright 2016 VASCO, All rights reserved. Web: http://www.vasco.com	VASCO DIGIPASS® for Mobile Copyright 2016 VASCO, All rights reserved. Web: http://www.vasco.com

# Rename the Token

The Rename the token option allows you to rename the available tokens.

(Paj 🗢	6:22 AM	BTN 📖 (
<b>C</b> ancel	Rename the token	ОК
Change the token name		
EDOAAAAAAA		0
100444444		

## **Delete the Token**

The **Delete the token** option allows you to delete the soft tokens without scanning the image.

🐨 Back	6:34 PM Settings	3%()	
	Manage fingerprint protection		Settings Manage fingerprint protection
~			Change password
****	Change password		Provider information
	Information		FD04444444'. Do you want to continue?
	Provider inf		Delete Token
	Cancel		Cancel
-	Rename the token		
,	Delete the token		